



# Joy Carpets & Co.

## **Installation Instructions for Modular Carpet with Accentuate™ Cushioned Backing**

**NOTICE:** Installation contractor is responsible for reasonable inspection of the product prior to installation and for maintenance of dye lot integrity during installation. Joy Carpets will not be responsible for visible defects after carpet has been installed.

**GENERAL:** As a first preference, Joy Carpets strongly recommends the use of a Certified Installation Contractor to install its products. As an alternate source, the Floor Covering Installation Board (FCIB) certified contractors and companies that employ installers certified at the C-2 level or higher by the International Certified Floor Covering Installers Association (CFI) are also recognized as viable sources of quality installation.

**Joy Carpets recommends Modular Carpet with Accentuate™ Cushioned Backing be installed with Milliken Non-Reactive Standard Adhesive.** To be functional, this backing system requires proper floor preparation.

**NOTE: SOME MODULAR CARPET DESIGNS REQUIRE SPECIFIC INSTALLATION METHODS (QUARTER TURNED, ASHLAR OR THE LIKE) TO ACHIEVE THE DESIRED APPEARANCE.**

### **FLOOR PREPARATION:**

**Note:** The following are guidelines. Financial responsibility for bringing any floor into conformance with these guidelines must be determined prior to beginning work. The installation contractor cannot be held responsible for structural problems with the subfloor.

- Sub-floor must be structurally sound, clean, dust free, smooth and level. Cracks and holes in excess of 1/8" (3.2mm) should be filled with a Portland Cement based floor patching material such as W.W. Henry 547 Unipro™, DAP "Webcrete 98", Maipei "PlaniPatch", Ardex "Featherfinish" or similar. **Gypsum based compounds are not recommended.**
- Accentuate™ Cushioned Backing is non-reactive and contains no PVC or plasticizers. This greatly simplifies floor preparation and virtually eliminates the necessity of old adhesive removal. The backing also carries the Lifetime Floor Compatibility warranty.
- No chemical incompatibility exists between Accentuate™ Cushioned Backing and any existing floor covering adhesive. This includes "cutback", asphalt emulsion, general-purpose adhesive, epoxy and any other commonly found flooring adhesives.
- The only physical requirement for existing adhesive films is that they be smooth, non tacky, and that residual trowel notches be reduced to 1/32"(0.8mm) or less. In most cases the removal of the existing floor covering accomplishes this with only normal sweeping, cleaning, and patching prior to installation.

- Regardless of adhesive type, the existing layer should have minimal residual tack. There is no chemical reaction; however, excessive tack may cause the carpet tiles to become bonded too aggressively to the floor over time. This tack can be minimized or eliminated by sifting Portland cement- based patch powder into the existing film and sweeping away the excess or by applying a very thin layer of Portland patch.
- If smoothing of the residual adhesive layer is required and the adhesive is black (cutback or asphalt emulsion) smoothing **must** be accomplished by applying a very thin layer of one of the above patching compounds.
- NEVER scrape, sand or mechanically abrade any exposed black adhesive or any existing resilient floor. These may contain asbestos.
- If residual adhesive is **not** black, scrape or sand until smooth and non-tacky as required above and follow with a through mopping as directed above.
- Protruding objects must be removed. Floor must be flat (not undulating) to within 1/4" in 12' (6.4mm across 3.66m) with no abrupt changes.
- Sealing or other post treatment of concrete floors is at the discretion of the installation contractor. In general, properly cured (90 days minimum) steel trowel finished concrete requires no additional treatment. Excessively porous or dusty concrete slabs are the only exceptions. XL Brands Prelude is a recommended product should treatment of porous or dusty concrete become necessary; however, any non-silicone based sealer will work acceptably with non-PVC backings. This treatment is NOT intended to be a corrective for out-of-specification water vapor transmission levels.
- When working with a Gyp-Crete or Gypsum subfloor, Joy Carpets recommends sealing with a gypsum floor sealer prior to installation. Failure to do so will result in an unacceptable installation. Gyplock Sealer by Cornerstone Coatings International Inc. is a suitable sealer.
- Carpet should be stored between 40°F and 100°F (4°C to 38°C) and must be conditioned to between 60°F and 90°F (15°C and 32°C), or applicable service conditions prior to and during installation.
- Floor temperature should be 60°F (15°C) minimum for proper adhesive curing and performance.

**NOTE:** If subfloor is contaminated with an oily residue either from removal of “cutback” during asbestos abatement or from a previous end use such as metal fabrication, this residue **MUST** be totally removed or covered prior to applying modular adhesive and carpet. In addition, If residual adhesive, either “cutback” or general purpose, has been damaged/reactivated by previously installed PVC backed carpet, call Joy Carpets for guidance. **The Lifetime Floor Compatibility warranty does NOT apply in these situations.**

**RECOMMENDED ADHESIVES:**

- Milliken Non-Reactive Standard Adhesive (4-gallon pails) is recommended for the installation of all carpet tiles with Accentuate™ Cushioned Backing when:

**New Pour:**

1. It is a new pour > 90 days
2. Slab is on or above grade
3. No visible water on the surface
4. ASTM E-1745 Class B minimum conforming Vapor Retarder is in place in accordance with ACI 302-2001 and directly in contact with the concrete placement
5. If preceding requirements are met, NO Ph or Rh testing required
6. Acclimatized to service conditions
7. Bond test required with archived photo documentation

**Renovation - On grade:**

1. Confirmed ASTM E-1745 Class B minimum vapor barrier in place or Rh does not exceed 95% as measured by the in situ Relative Humidity Probe Test (per latest version of ASTM F2170). If vapor barrier in place, NO Ph or Rh Testing required.
2. No visible water on the surface.
3. Acclimatized to service conditions.
4. Bond test required with archived photo documentation.

**Renovation - Above grade:**

1. No visible water on the surface.
2. If preceding requirement is met, NO Ph or Rh testing required.
3. Acclimatized to service conditions.
4. Bond test required with archived photo documentation.

Milliken Moisture Extreme Spray Adhesive (22oz aerosol can) is recommended for the installation of all carpet tiles with Accentuate™ Cushioned Backing when:

**New Pour (No Ph or Rh Testing required if the following requirements are met):**

1. It is a new pour > 45 days
2. Slab is on or above grade.
3. No visible water on the surface.
4. ASTM E-1745 Class B minimum conforming Vapor Retarder is in place in accordance with ACI 302-2001 and directly in contact with the concrete placement.
5. Acclimatized to service conditions.
6. Bond test required with archived photo documentation.

**Renovation - On Grade (No Ph or Rh Testing required if the following requirements are met):**

1. There is no visible moisture on the surface.
2. Existing adhesive must be removed to a stain.
3. Acclimatized to service conditions.
4. Bond test is required with archived photo documentation.

**ADDITIONAL CONSIDERATIONS:**

- See each corresponding adhesive specification sheet for full technical data and detailed instructions for use.
- Use of non-Milliken adhesives does not affect carpet product warranties, however, any claim related to adhesive performance or workmanship and any damage caused by this would be the total responsibility of the party responsible for using the non-recommended product.
- These adhesive products are especially formulated to give superior performance when used with carpet tiles with Accentuate™ Cushioned Backing. They contain no hazardous ingredients and provide the best indoor air quality environment available.

**COVERAGE RATES/APPLICATION METHODS:**

Recommended target coverage rates are averages based on years of performance experience with various backing types and end use environments. The installation contractor MUST determine and be responsible for the exact coverage rate for a particular project. When estimating adhesive requirements for a project, it is recommended that the lower end of the coverage rate range be used. It is always better to have an extra pail or can than to run short. As a general rule when installing modular carpets, use the LEAST adhesive that will satisfy the requirements of the "adhesive verification" test outlined below:

- Milliken Non-Reactive Standard adhesive is applied with a long nap (3/4 to 1 inch) paint roller or a 1/32" x 1/32" x 1/16" notched trowel.
- If coverage is required in square feet to conform to NIST standards, simply multiply square yards by 9 or square meters by 10.72.
- Milliken Non-Reactive Standard adhesive is a mint green coloration out of the container. It will dry to a translucent green tint. This change in coloration is one of the indicators that the adhesive film is ready to receive carpet.
- Milliken Moisture Extreme spray adhesive will appear as milky white bubbles. As the bubbles dry they will appear frosty/translucent.
- In ALL situations, adhesive must dry completely before installing carpet. See "Bond Test Procedure" outlined later in these instructions for details on determining exactly when an adhesive film is ready to receive carpet. These coverage rates apply regardless of whether the adhesive is applied with a paint roller or trowel.

**TARGET COVERAGE RATES BY PRODUCT:**

**Milliken Non-Reactive Standard Adhesive:** For modular carpet with Accentuate™ Cushioned Backing, a full spread for all tile sizes: 35 to 40 sq. yds./gallon. In extreme environments such as casinos and convention centers which may routinely experience extreme rolling loads over 5,000lbs, a heavier full spread of adhesive is recommended. Target coverage for this end use is 20 to 25 sq. yds./gallon for the Milliken Non-Reactive Standard Adhesive.

**Milliken Moisture Extreme Spray Adhesive:**

- Aerosol spray - coverage will depend on use, approximately 100 -125 sq. ft. per 22 oz. can, depending on substrate and flooring being installed.
- Shake can well before each use. Point can downward, press the side of the nozzle tip as you slowly walk back and forth to achieve full coverage. Do not use a sweeping motion as this may create an uneven spray pattern. Please review the Milliken Moisture Extreme Spray Adhesive Technical sheet for application rate example.

**INSTALLATION INSTRUCTIONS:**

**GENERAL:** The most important part of any modular installation occurs before the first carpet tile goes on the floor or any adhesive is applied. Proper planning and layout is crucial to the success of all modular installation.

**ADHESIVE READINESS SHOULD BE VERIFIED AS FOLLOWS BEFORE BEGINNING INSTALLATION.**

A bond test is a mock-up installation done prior to the general installation of the Modular Carpet tile to indicate whether the adhesive will bond satisfactorily to the substrate and floor covering. Bond testing will aid in identifying both the working characteristics of the adhesive, such as the appropriate open and working time for the site conditions, and any potential bonding problems to the substrate.

**Bond Test Procedure:**

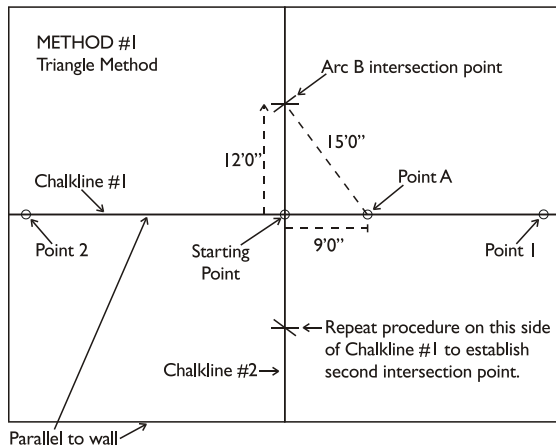
1. Select an approximately 7-foot square area (4 square meters) in a typical location on the substrate or slab. The floor should be prepped and consistent with the installation plan per modular carpet installation instructions.
2. Adhesives should be applied to the substrate for a releasable installation in the recommended manner (trowel, roller, or aerosol spray) and application rate. The adhesive should be allowed to dry completely prior to installation of modular carpet.
3. Observe the adhesive drying time, which will vary with the floor porosity and ambient conditions. Properly dried adhesive will not transfer to the finger and will have a tacky feel.
4. After placing the carpet tile on the dried adhesive apply downward pressure to assure contact with the substrate. Tiles should be immediately locked in place inhibiting lateral movement.
5. After 24 hours, observe the mock-up installation to see if any obvious problems may exist. The modular carpet should be adequately bonded to the substrate and inhibit lateral movement with adhesive remaining firmly bonded to the substrate. To test this attempt to slide each tile. Now lift each carpet tile and check backing for adhesive transfer. All adhesive should remain on the floor. There should be no adhesive transfer to the back of the tile.
  - Document with photos that show floor prep, floor with adhesive, and back of tile upon tile removal after 24hr period.
  - Testing should be conducted approximately 72 hrs prior to installation.

- If installation covers multiple floors a bond test should be conducted on grade.

**NEVER INSTALL ANY MODULAR CARPET INTO WET ADHESIVE.**

**CHALKLINE APPLICATION:** Once floor preparation is completed and the floor is thoroughly mopped, two working chalklines must be applied to the floor to insure a straight, square, and properly aligned installation. These chalklines intersect at the starting point and are exactly 90° to each other. Following are two methods for applying chalklines:

**METHOD #1 - TRIANGLE METHOD:**



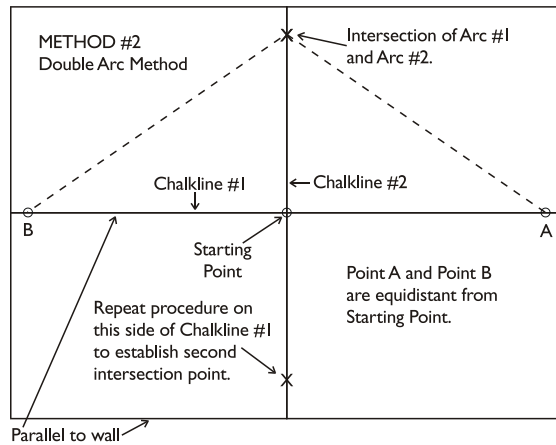
**Chalkline #1:** Regardless of method, chalkline one – also referred to as the “baseline” - is snapped roughly parallel to some architectural feature (outside wall, column line, etc.) and generally runs the longer dimension of the area. This is done by placing two and only two points on the floor as far apart as possible within the area at the same distance from the selected architectural feature (See Point “1” and Point “2” on the diagram). This distance is determined by the installer to optimize cut sizes and minimize waste.

**Starting point and Chalkline #2:** Select a starting point somewhere on Chalkline #1. Location of starting point is usually but not always close to the true center of the area. It may be offset to optimize cut sizes. Using the largest possible multiple of a 3-4-5 triangle (6-8-10,9-12-15,12-16-20, 15-20-25, 18-24-30, 30-40-50 etc.) construct a chalkline through the starting point exactly 90° to chalkline #1 as follows (In this example we will use a 9-12-15 triangle measured in feet and inches, however, units of measure used do not affect the validity of the procedure):

**Construct Chalkline #2 as follows:**

1. Measure exactly 9’0" from the starting point along chalkline #1.
2. Measure exactly 12’0" from the starting point approximately perpendicular to the line #1. Mark an arc (line) on the floor parallel to chalkline #1 four to five inches long as indicated by Arc “B”.
3. Measure exactly 15’0" diagonally from point “A” to Arc “B” as indicated.
4. That point on Arc “B” exactly 15’0" from point “A” when connected with the starting point gives a line exactly 90° to chalkline #1. For maximum accuracy, this procedure should be repeated on the opposite side of chalkline #1. A chalkline or a dry line should be stretched between the two intersection points created. If measurements are accurate, the string will go directly across the starting point.

## METHOD #2 - DOUBLE ARC METHOD:



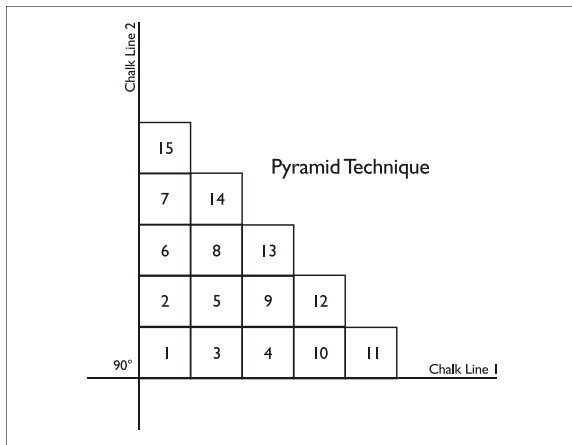
**Chalkline #1** - same as in triangle method.

**Chalkline #2** - select starting point same as triangle method and proceed as follows:

1. From the starting point measure any convenient distance both directions along chalkline #1 and mark point A & B on the floor (see diagram). These points should be as close as possible to the end walls of the area and must be the same distance from the starting point.
2. From points A & B measure diagonally as indicated by the dotted lines allowing the tape measure to feed out until you are close to the side wall. Place a framing square or a carpet module at the starting point aligned with chalkline #1 to act as a visual guide to tell you when you are close to 90 degrees. Once you feel you are close pick a distance and remember it.
3. Strike an arc (Arc #1) measuring the distance determined above from point "A". Now working from point "B", measure diagonally using exactly the same distance used to strike Arc #1 and strike Arc #2. This intersection point connected to the starting point is a 90 degree angle to line #1.
4. As in the triangle method, this procedure should be repeated on the opposite side of line #1. Once accurate chalklines are applied, begin installation at the intersection point of the two chalklines.

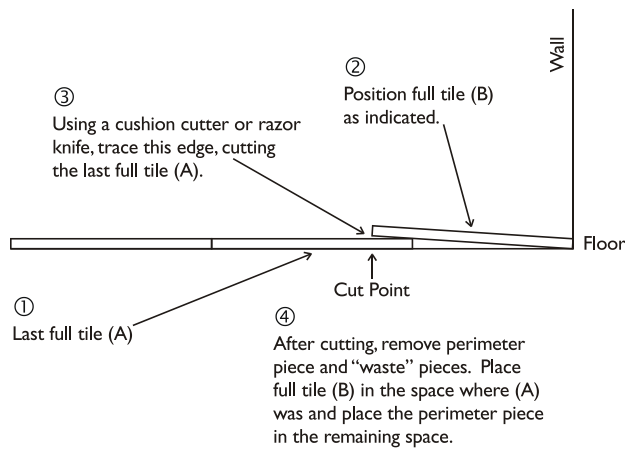
### GENERAL:

The pyramid technique (see diagram below) gives three alignment checkpoints on each tile placed and should be used on ALL products regardless of module size or backing. This technique also helps control spacing or "growth" and keeps the entire layout closely referenced to the chalklines. Strict attention should be paid to corner alignment. Tiles out of alignment by more than 1/16" on 18" product or 1/8" on 36" product should not be installed. Some "wandering" of edges due to undulation in the floor is unavoidable. This will be gradual and tend to come and go randomly, however, if corners become misaligned and this misalignment continues to increase, this indicates an out of square condition. The problem should be immediately determined and corrected.



- Always **SLIDE** each module into position from the side to prevent trapped yarn. Set each module by firmly rubbing both joints.
- Modules should be tight but not compressed. Peaking will occur when modules are too tight. Too loose an installation will never achieve the best possible overall appearance and, can show gaps over time as the looseness accumulates in one area.
- Tightness or “growth” should be determined by measuring the distance covered by 11 full modules (10 joints). This measurement should be no more than 1/8" (3.2mm) over the calculated distance for eleven tiles. In some cases this distance may be less than calculated. This distance may also vary between the length and width of the product. Once this “growth” figure is determined it must be maintained throughout the installation.
- Directional arrows are applied to the back of each module indicating pile direction. This allows the customer/installation contractor to choose the method of installation preferred – Parquet (Quarter Turned), Monolithic (Corner to Corner or Ashlar), Random, 180 degree turned. Checkerboard, Mosaic or a mixture. Some designs REQUIRE that specific installation methods be used to achieve the desired visual.
- Whenever possible it is recommended that arrows be run parallel to major traffic lanes. Unless it is unavoidable, arrows should not run across hallways.
- The parallel or “scribe” cutting technique is one method of easily and accurately cutting modular carpet. (See diagram below) This method is valid regardless of backing system. This method yields a good vertical cut that is snug but not compressed.





- Off-cut pieces should be used elsewhere if possible. Mark an arrow on the back of off-cut pieces to facilitate using them in another area. It is permissible to carefully re-trim a cut piece and use this field cut edge to butt to a factory edge. Quality of cut and pattern match **MUST** be maintained for this to be done.
- Properly installed full spread installations can begin receiving foot and rolling traffic immediately. Exposed edges should be protected when rolling heavy loads such as pallets of carpet across the installed portion. Plywood or masonite should be positioned on carpet when heavy furniture or supplies are moved.
- Recommended casters for desk chairs should have a tread width of 3/4" to 1" (19mm to 25mm), and a wheel diameter of 2"- 2 1/2" (5cm - 6cm) tapered. Hard polyolefin composition is recommended. For more detailed information, contact Joy Carpets Technical Services.

### **TRANSITIONS AND STAIRS:**

- For the most attractive finish with its modular products, Joy Carpets recommends the use of top set cove base after carpet installation is completed.
- Appropriate transition strips **MUST** be installed wherever there is a potential for an edge to be exposed or where carpet finishes to another flooring type. The total thickness of Accentuate™ Cushioned Backing requires a transition treatment capable of accepting the carpet without the necessity of modifying or adapting the edge. Johnsonite's EG-XX-W edge guard and CRS-XX-D reducer have proven successful for edge protection for this type of backing. Equivalent products from other manufacturers are also acceptable.
- For best long term performance on stairs, a double undercut nosing such as Johnsonite part SVCD-XX-A or equal should be applied to each step with modules cut to fit on both the tread and the riser. This method of installation on stairs protects the carpet from receiving the impact present at the nose and helps in holding the riser carpet in place. Generally, a cove base type adhesive is also used to adhere the riser piece to insure that the carpet stays in place.
- Johnsonite transition treatments, stair nosing and similar products from other manufacturers are sold through distributors. For the location of the nearest Johnsonite distributor, call 800-899-8916. When obtaining transition/nosing treatments from other manufacturers, always be

sure to specify the total thickness of the carpet product being installed to insure correct transition product is used.

USE OF IMPROPER AND/OR INADEQUATELY INSTALLED TRANSITION TREATMENTS WILL RESULT IN EDGE FAILURE. SELECTION AND INSTALLATION OF THESE PRODUCTS IS THE RESPONSIBILITY OF THE INSTALLATION CONTRACTOR.

#### **PROTECTING CARPET AFTER INSTALLATION**

It is recommended that carpet be the last trade on any job site. However, if protection of the finished floor is required, carpet should be covered with a non-staining building material paper. Protect floor from rolling traffic using hardboard or plywood. Self-adhering plastic may leave residue that results in rapid-soiling of carpet after plastic is removed. Additionally, plastic may present a slip hazard when wet.

Joy Carpets & Co.  
2640 Lafayette Road Ft. Oglethorpe, GA 30742  
800.645.2787 fax 706.866.7928  
[www.joycarpets.com](http://www.joycarpets.com)

The above instructions represent the best available data and are deemed to be correct and complete. However, Joy Carpets assumes no liability for installation related problems. Except where exceeded or modified by this instruction, Joy Carpets recognizes CRI document 104 as a minimum standard for installation.